

Improving kidney care

A proposal for kidney services at St Helier and St George's hospitals

Improving Kidney Care:

Epsom and St Helier University Hospitals NHS Trust
Frimley Clinical Commissioning Group
NHS England & Improvement - Specialised Commissioning
South West London Clinical Commissioning Group
St George's University Hospitals NHS Foundation Trust
Surrey Heartlands Clinical Commissioning Group

We want to hear your views

- Kidney doctors from St Helier and St George's hospitals have put forward a proposal to build a brand new £80 million specialist kidney unit at St George's Hospital in Tooting to improve patient care and experience
- the unit would improve care for kidney patients who need hospital (overnight) care - this is about 5% of a patient's contact with kidney services
- there would be no change to 95% of treatment or care in kidney services in South West London and Surrey at local hospitals, units or at home
- ...but some kidney patients would need to travel further for this specialist care in the new unit.

Background to the proposal

- In 2020, the NHS approved plans to build a new specialist emergency care hospital in Sutton
- from 2026, all kidney inpatient (overnight) and specialist care will move from St Helier to this new hospital
- this will provide a more modern hospital to look after kidney patients but...
- ...kidney doctors and nurses working at St Helier and St George's hospitals have a proposal they believe is even better...
- ...an £80m specialist kidney unit at St George's.



The proposal

- A new kidney unit based at St George's Hospital to improve care for kidney patients who need specialist inpatient (overnight) care
- a small number of outpatient appointments would also be run from the unit
- the unit would mean:
 - more beds and more dedicated theatre sessions
 - 24/7 access to expert clinicians and a larger team will help patients get their treatment and go home faster
 - a larger team to strengthen local kidney services
 - a modern building better for patients, carers and staff - and easier to keep clean and socially distanced.
- No changes until 2025 at the earliest.



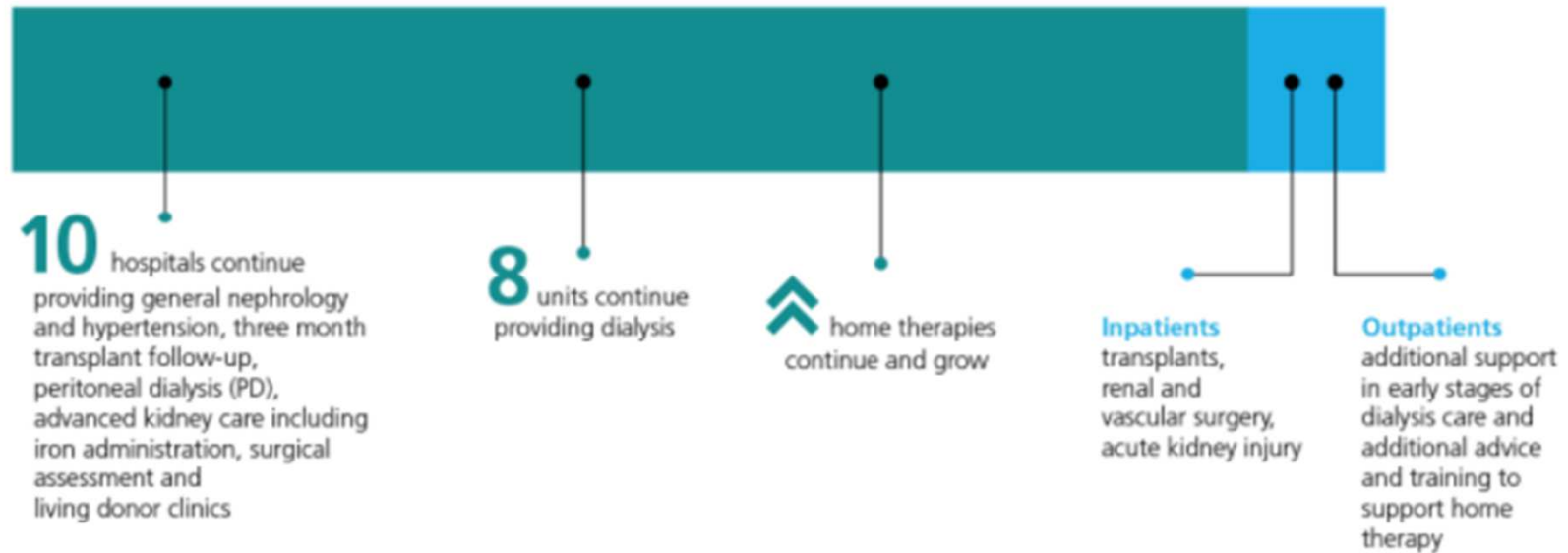
When would patients use the new unit?

95%

of treatment in local renal clinics, renal units, or at home

5%

in new unit at St George's hospital



Transport and travel

- We know transport and travel is a key issue for patients, families and carers
- Remember - this proposal does not change the treatment or support patients receive in local hospitals, dialysis units or at home - 95 percent of care stays the same
- some patients from Epsom and St Helier would have to travel further if they need specialist care in the new unit - instead of travelling to the new hospital in Sutton, they would need to travel to St George's Hospital in Tooting
- overall, the impact on patients is small because: visits to the new unit will be infrequent; the majority of care will continue to take place locally and many patients are entitled to use patient transport services
- as every individual's circumstances are different, it's important we hear any concerns or suggestions.

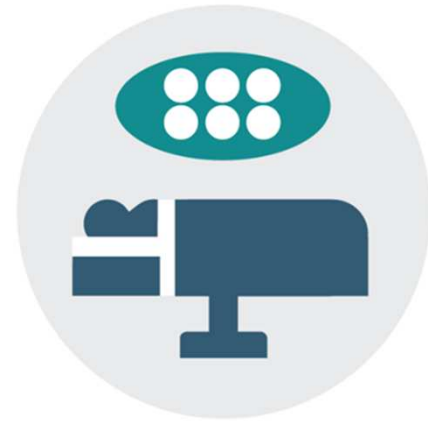




c£80m investment



More beds



Dedicated theatre sessions



Better experience and outcomes for patients



Better buildings



Better access to experts



How we will reach local people and communities

Engagement activities will take place from **27th July – 7th September**

We have split engagement into three main areas of activity:

Those directly affected by the proposals:

- Outreach sessions in clinical settings such as the satellite clinics and outpatient clinics
- Letters to patients (those on current haemodialysis, peritoneal dialysis and current transplant patients)
- Staff engagement – hosting events at the Trusts for staff to join and ask questions
- Continue meeting with the Kidney Patient Associations

Those who might be interested by proposals:

- CCG outreach – meeting with local groups to share information on the proposals and to listen to feedback
- Targeted focus groups – independently run focus groups with individuals who meet the equalities groups

Those with a wider interest:

- There will be two virtual public listening events on 9th August from 2.30pm – 4pm and 3rd September from 6pm – 7.30pm – people can sign up via Eventbrite
- Communications activities on both traditional and social media



Your thoughts

- Please tell us what you think of this proposal?
- To what extent do you think the suggested way of delivering kidney care will mean better care and recovery for patients than at present?
- To what extent do you think this suggested way of delivering kidney care will ensure better recruitment of staff e.g. doctors/nurses/health care assistants than at present?
- Do you think there is a better alternative to this proposal?

If you have used kidney services:

- How do you think your journey might be affected if the new unit is built at St George's Hospital?
- If we were to build the new kidney unit at St George's Hospital, how could we design the service to make your visit or stay as comfortable and stress free as possible?
- **Do you have any questions, suggestions or concerns?**



We want to hear your views

Email: swlrenal@swlondon.nhs.uk

Call us: 0203 574 8659

Write to us: FREEPOST improvingkidneycare

Tweet us: @SWLNHS

Complete the questionnaire by visiting our website:

<https://swlondonccg.nhs.uk/questionnaire/>

